



Infrastructure development

...catalyst for investment...



HOW TO PAY YOUR CITY RATES BILLS USING AIRTEL MONEY



Dial *211#

Select option number 3
(Make payments)

Select option number 1
(Make payments)

Select option number 8
(Other)

Enter Nickname
LCC

Enter Amount
(i.e K200)

Enter Reference
(i.e City Rates)

Enter your PIN to confirm
paying your payments to
Lilongwe City Council

Send your notification/deposit slip to:

+265 992 557 400
+265 992 782 588

verinus.chimphonda@lcc.mw

MANAGEMENT TEAM

Chief Executive Officer
Dr. Macloud Kadam'manja

Director of Finance
Eliam Banda

Director of Administration
Mussa Mwale

Director of Planning
Hilary Kamera

Director of Engineering Services
Julius Tsogolani

Director of Education, Youth
and Sports
Grace Kafilatira Mulima

Director of Health and Social
Services
Vitto Mulula

Director of Parks, Recreation
and Environment
Allan Kwanjana

Director of Commerce, Trade
and Industry
Genscher M'bwabwa

Director of Human Resource
Alick Chirombo

Director of Legal Services
Yasin Maoni

Chief Public Relations Officer
Tamara Chafunya

EDITORIAL TEAM

Managing Editor
Dr. Macloud Kadam'manja

Editor
Tamara Chafunya

Project Manager
Horace Boti

Consulting Editor
Hope Musukwa

TRENCH MEDIA
Akulenje Office Park - Area 4
P.O. Box 706 - Lilongwe
trenchmedia@gmail.com
+265888602344

Editor's *note*



The route to a vibrant city is truly paved. The Lilongwe City Council is evidently undergoing a facelift after years of stagnation in road network, housing, office space and market structures as well as waste management facilities.

The current expansion and modernization of the city road network is expected to allow free flow of traffic in a city faced with pile up at peak hours. We applaud the City authorities for their commitment to establish links away from busy routes to divert vehicles into new feeder roads through Kauma, Senti, Kuntaya and others.

We urge communities to take care of the roads by avoiding dumping in drainage systems which is one of the main causes of road damage in the city. We equally appeal for more enforcement to discourage heavy vehicles plying in undesignated routes.

The current road maintenance in the City is welcome news to the citizens and will go a long way to making life enjoyable for both motorists and pedestrians.

Also worth noting is the decision to shift the refuse dumping site to Salima Road and the eventual transformation of the refuse for electricity generation. This should be good news for Lilongwe City Council for extra revenue while contributing to energy needs in the country.

The other good news yet, is the planned modern commercial centre and high rise buildings to accommodate vendors based and segregated on categories of merchandize. The relocation of vendors has already proved effective as seen with dry fish sellers relocated to Area 25 B. We hope such an exercise will continue. We also take cognizant of the fact that Area 21 market has also managed to absorb some vendors who would be otherwise trekking into the streets.

The proposed night markets are expected to be a huge boost for vendors willing to sell their merchandize after 5 pm and also an opportunity for workers after work to have shopping time. The City Council will also benefit from increased revenue from the night markets.

The Lilongwe City Council is truly geared for a new chapter to becoming the country's commercial city, vibrant green city once again.

Disclaimer: Views expressed in this publication are of Lilongwe City Council and its Directorates and not necessarily of the consulting team



DREAM FOR A LILONGWE ‘GREEN CITY’ LIVES ON

Lilongwe City Council is rediscovering its old self. The Capital City is undergoing a major face lift that should see modern road network completed within five months, improved sanitation and demolish or refurbish unkempt structures. The modernization of the Capital City is scheduled to run for 24 months.

ROADS

A congested road network has affected the flow of traffic and increasing the cost of transportation. But

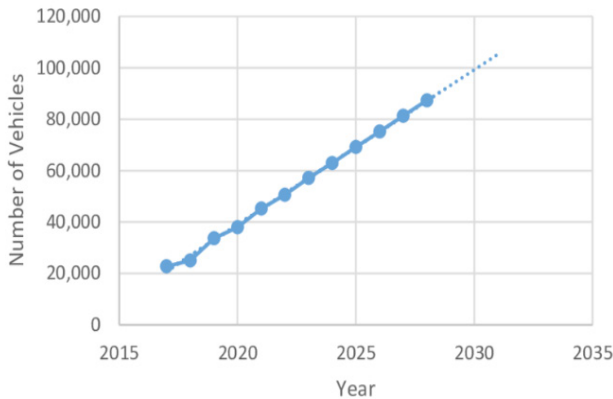
with current road network expansion, the flow of traffic is expected to be seamless. The construction of modern roads underway in Lilongwe City Council is expected to be wound up in five months. The upgraded road network is expected to ease congestion in the City of over a million and half inhabitants allowing a free flow of traffic.

“During my tenure, I want to transform the capital, one of the main area of concentration is road networking. As of now you can see that there is a lot of activities in the city. We want this city to be as clean as Singapore,” says Lilongwe City Mayor, His worship, Councillor Richard Banda.

Lilongwe has just over 60, 000 vehicles. The ex-



tension of road network in Lilongwe should reduce the cost of transport in terms of fuel consumption in pile ups and gas emission. Source: (Sibale & Munthali, 2021).



RED AND GREEN STARS

Lilongwe City Council has, for years, been promising to demolish near to collapse buildings marked with red stars and others needing refurbishment marked with green stars. This has been nothing but hot air.

Lilongwe City Mayor says the exercise is well alive. He notes that with the current economic turbulence it has been difficult to implement the exercise allowing for an economic recovery suitable for demolition and refurbishment.

“Those with red stars are supposed to be demolished and some need face lifting. Some few buildings will be demolished, those marked with green stars will be face lifted,” narrates His Worship the Mayor.

STANDARDS OF BUILDING

Some structures in Lilongwe are way unbecfitting the status of City but how they were spared is difficult to understand. His Worship the Mayor says the required structures should be ground plus five stairs but how often is this followed.

PLOT ALLOCATION

Buildings and some infrastructure in Lilongwe are erected in places that are not recommended by the city plans. Buildings have been demolished, construction has been suspended but the tendency of allocating plots or flouting procedures for infrastructure development appear to be running counter to the Lilongwe City Council master plan.

The working relationship between Ministry of Land, Housing and the City Council, can ensure a proper and organized allocation of plots for relevant purposes. Lilongwe City Council is however in charge of this exercise within its boundaries.

MANAGEMENT OF ROADS/DRAINAGE SYSTEM

The roads in the city are left to the detriment of uncaring inhabitants who dump refuse in the drainage system and dam the drainage to mine sand but all this under the nose of Lilongwe City Council.

“This time we have involved the community that they should take ownership of the drainage system, we have involved the community,” says His Worship the Mayor, “to take care of the drainage system, through the council, through block leaders.”

This time we have asked that the community should take ownership and take care of the drainage system. That is another challenge we are facing as a city. Take care of the city property like solar streetlights.

ENFORCEMENT OF BYLAWS

His Worship the Mayor, Councillor Richard Banda says the Council is now able to enforce its bylaws using its security team which is yielding results





Lilongwe to develop into Malawi's economic hub

Lilongwe has the potential to become an economic hub of Malawi but lacks the financial resources to implement its plans and put in place a proper infrastructure development and services befitting an urban setting (Strachan, Jessica, Kelsall, & Hart, 2021).

CIVIC OFFICES

The Lilongwe City Council Chief Executive Officer Dr. Macloud Kadam'manja has indicated that the Civic offices would be moving to a new undisclosed place for new offices. The current offices were built over several decades ago but now too small to accommodate the number of employees.

"We noted that we have a shortage of office space," says the CEO.

He says the council was debating whether it should have the structure at the same place the offices are today.

"Ministry of Land already promised that they will give us new land and our desire is to move to the new land. Our desire is to move to a new site so that we ample space especially for infrastructure and for parking," he says.

NEW MARKETS

The Council is expanding its markets to accommodate the growing number of vendors. Already the Council has accommodated dry fish sellers in Area 25 B and a market in Area 21 also known as New Lines.

Initially dry fish sellers were running their business at a car park but the Council convinced them to shift to the current place. We discussed with them and they moved to Area 25 we would do likewise with the other vendors.

The Council is still faced with challenges of relocating vendors and plans to build high rise markets to create space for the vendors.

NIGHT MARKET

The Council is intending to start night markets by closing off some selected streets between 5 pm and 7 pm to give opportunities to customers and vendors to transact after work hours.

The Council CEO suggests that one of such night markets will be established at Bwalo la Njobu after discussing with the community around that place. The Council will collect revenue and sweep the roads to be clean ready for traffic in the morning. This will be the first ever arrangement to allow vendors to sell in the streets at night with the blessing of the Council.

"We have also planned to be have night markets. You know many would want to buy something for their home after working hours and usually vendors go to the streets, after that we sweep and by morning the roads become usable again," says the Lilongwe City Council CEO.

ROADS

The other issue is to make sure that we improve all our city roads, they should be upgraded to bitumen or asphalt standard. It is becoming very costly, every year the roads have to be worked upon that's why we intend to upgrade them to at least bitumen. The City Council is having challenges repairing roads which are generally in bad state during rain seasons.

SOCIAL AMENITIES

Parks where families should go and enjoy. We are looking at having open parks, where families can go and enjoy themselves. The interchange is one those open parks, the interchange is one of the hospitality spots.





“We are also having the ecological corridor. We are looking at the scenery at Area 13, 14. Which we will be launching very soon. At the moment we are courting investors who can finance the project,” says the CEO.

SOLAR STREET LIGHT

The Council is also migrating solar street lights despite theft challenges but the CEO is confident that the security will eventually hold and the malaise will come to an end.

BUS SHELTERS

The Council is building modern bus shelters to replace old structures. Like the one at Capital Hill roundabout. We want our city to have modern bus shelters.

ROAD DECONGESTIONS/ELECTRIC BUSES

“We are working with an investor to bring electric buses. We will put up charging centres for electric busses, cars and motor cycles in strategic points. They are bringing quite a number of buses,” explains Kadam’manja.

MILLENNIUM CHALLENGE ACCOUNT

With the Millennium Challenge Account (MCA) support, the Council plans to digitize the data for its properties. The CEO says records show that the Council has 47, 000 properties but it could be more than this figure with proper data management. He says the Council last evaluated its properties 15 years ago but it is a requirement to do so every after five years. With a digital data base, all the hurdles are expected to disappear.

AUTOMATION

Automating of the Council financial system and all the systems will be merged into one system for easy coordination.

“We should have Lilongwe City Council Management Information System by March. All the necessary steps have been taken,” says the CEO.

Refuse for electric generation

An investor is coming to use refuse to generate electricity that can be fed into the national grid. The CEO says the amount of refuse Lilongwe has may not be enough for the purpose and might need contribution from other districts within the region. For this cause, the dumping site is shifting.



Planning - streamlining LCC infrastructure development

In terms of development everything starts with planning, it is the heart of everything. The main tool that the City Council use is the master plan which runs up 2030, with six years remaining before drawing up another one.

The current master plan has looked in depth four critical areas namely; transport, waste management, planning elements as well as energy and water provision. The Council is also working to accommodate the urban population which is fast rising.

The plans have also taken into consideration infrastructure for the informal sector. "We have got in our plans how to accommodate the city's growing population. Looking at these plans, they cover everything; housing, transport, energy, water and sanitation," says Kamela.

ROADS

"Implementing arms of the council have to follow what the planners have done, so in the master plan we have planned the major roads and feeder roads





which we call missing links that would connect two roads and make huge impact in terms of traffic management. In that case we have done our role at planning level and the city engineers will pick from there with projects to realise that aspect when implementation starts,” says the Director Planning.

WARD DEVELOPMENT FUND

The Planning departments work with communities in planning how to use the ward development fund. “We have got a ward development fund. This is very innovative and provides a platform where the residents decides what it should be used for in their areas,” says Kamela.

He says residents complain that they do not see the impact of their city rates and ground rents a concern which the ward development fund is designed to address. Through the ward development fund the Council let the communities decide what they would do with that money.

“The role of planning department is to engage the communities through consultative meetings, and get what they want? Then we come up with projects which we hand over to the Engineer department to cost,” Kamela explains.

HOUSING

Kamela notes that the city lacks land for constructing houses. He said the last time the council was allocated land for construction of houses was in 2014 at Shire. He says there is an ever growing demand for housing in Lilongwe City but land acquisition is a major constraint faced by the council.

“We are supposed to have a housing section, we are supposed to have land and construct houses for rent and sales but access to land, even for the council, is a big challenge. The last time we were offered a plot of significant size was 2010 and this is 2024, 14 years down,” explains Kamela.

SECTIONAL TITLING

Kamela suggests that those holding land can form partnerships under sectional titling law, once the law passes through parliament and is enacted. Sectional titling will allow developers share ownership of infrastructure. Under sectional titling legislation, more than two people can come together on the same piece of land and develop a property which will be shared according to one’s input or investment.

MONITORING AND EVALUATION (TRACKING)

The Council involvement is planning for infrastructure development helps to have quality infrastructure which is relevant to the city needs. The Planning

Department monitors infrastructure development within the city.

“We set the standards which should be followed in the city. We are talking of the cost effectiveness of the project, the quality of the project, we have the role of monitoring and evaluation. We can take to task any directorate if they don’t follow the standards, we have a supervisory role,” he explains.

Through the yet to be established project management delivery team, the council intends to embark on a massive transformative drive. “Very soon, you should start seeing some exciting development projects across the board in Lilongwe City. Our desire is to make sure that we work with a lot partners so that we deliver timely and efficiently.”

CONCLUSION

The council has to follow what we have planned, we have done our part as planners and have deployed a city development plan, so the city engineer will pick from there. We have a ward development fund, which we feel the city residents would decide what development should be prioritized in their areas. Let the community decide what they will do with that money.

“Planning makes a difficult task easy to concretize but once that role is overlooked, the infrastructure development may not have any effect on the residents. Some infrastructure may end as white elephants,” notes Kamela.





New engineering plans to decongest the roads

There has been a rapid increase in population in Lilongwe now, over 1 and half million inhabitants and over 60,000 vehicles. This rapid increase in number of vehicles has put huge pressure on the limited roadwork which is currently under expansion and modernization.

Lilongwe is mostly congested in Old Town. There is lack of public transport facilities due to narrow main trunk roads. This is one of Lilongwe City Council major challenges (Strachan, Jessica, Kelsall, & Hart, 2021).

The Directorate of Engineering is charged with construction and maintenance of City. The role of this directorate in infrastructure is basically to construct and maintain: bridges, roads, street lights and other infrastructures.

The directorate hires and supervise contractors. So far we have designed a number of roads that are meant to connect missing links. So that when they are implemented they can reduce traffic in the city," says Julius Tsogoloni the Director of Engineering Services.

ROAD LINKS

The Directorate has designed and built new roads to ease congestion such as connecting M1 road through ZBS to Ntaya, Mtandire to Air Wing and in progress on Kauma to connect Salima Road. The other roads in the pipeline are from Area 18 through to Zebra in Area 49 linking Area 25.

"This is why we have a road connecting ZBS to Ntaya, we have done a road in Kauma, and our intention is not just stop at Kauma, we want to reach Salima Road, so that people can also access Salima from this part" explains Tsogolani.

DAMAGE OF ROADS AND MAINTENANCE

There are a number of causes for road damage. The Council attributes road damage to life span, contractor's workmanship, overloading and drainage blockages.

"But ultimately it is the drainage of that particular road. The tar does not like water stagnating, if you have water stagnating on the top of the road, it will fail," says the Director of Engineering Services.

Tsogolani notes that the roads in the Capital

City are in bad shape and needs maintenance. The Council has maintained Area 23 Road and has improved the drainage system. The council has also upgraded a portion of the Wulian to Minibus terminal in town.

BYLAWS, CIVIC EDUCATION

The Director calls for continued civic education on how to look after the drainage system. He notes how owners block the roads with crossing that prevent water flow thereby flowing out of the drainage to the tar marc logging the base of the road.

"Our people in Lilongwe are yet to understand and obey road management rule. Our own people sweep and dump the refuse into the drainage, making the drainage fail," says Tsogolani.

He says the bylaws are there but the culprits don't find them punitive and the Council cannot revise to get a higher charges when the act is stipulating something lower.

According to Tsogolani, some other challenges include illegal sand mining, vandalizing of street and traffic lights.

BUILDINGS-COMMERCIAL CENTRE

The Council is planning to erect modern commercial centre in Town with parking space, banks and high rise market. The Council will start building a high rise market in Area 4 to accommodate vendors according to merchandize categories. The Council also intends to build local and international bus terminals.





Edition 003
Issue 001
March 2024

Lilongwe
CITY COUNCIL *Newsletter*



Lilongwe City Council

Dial
***4555*01#**

Lilongwe City Council reminds vehicle owners who have been parking their vehicles in Lilongwe City Car parking places to check their bills by simply dialing *4555*01# on either Airtel or TNM mobile networks.

Note: Your parking bills can only be settled through Airtel Money or Mpamba after dialing *4555*01#

Toll free 346 Lilongwe City Council info@lcc.mw www.lcc.mw





LCC to improve hygiene and sanitation in the City

Lilongwe City Council Health and Social Services Directorate has a very big role to play in ensuring that it has adequate resources to finance its infrastructure and developmental initiatives.

According to Director of Health and Social Services, Vitto Mulula, the directorate sources funds from donors for the establishment of waste management systems, infrastructure and public health infrastructure as well as monitoring usage of the established infrastructure.

"On behalf of Lilongwe City Council, Health and Social Services department ensures that improved sanitation and hygiene facilities are available and accessible by the citizenry. The department accesses loans or grants through the Council to increase and meet the cost for waste collection, transportation and disposal fleet," explains Mulula.

The Health and Social Services directorate has put in place waste transfer stations in Areas 13, 23, 25 and Masintha (Kawale). Litter bins for storage of waste in streets and other public places have been positioned in strategic locations as well as community kip bins. The Health and Service department has established clinics at Biwi, Area 18, Chinsapo, area 15, Area 49, Area 23. It is also establishing state of the art engineering landfill site along Lilongwe Salima Road near M'buka trading Centre.

"The department is building partnerships with private sector institutions and international and local Non-Governmental Organizations (NGOs) for more funding of some of the services. Lilongwe City Council through Health and Social Services is improving coordination channels between and among directorates. It has acquired new land for the establishment of the new landfill /or dumpsite and also acquired landfill management equipment through Directorate of Local Fund Audit (DLFA), Mulula says.



He adds that, “the Health and Social Service has a shortage of work force in the directorate to aggressively mobilize resources for infrastructural development and other services so that the Council delivers to the public. Infrastructural developments initiative budget and prices related to the directorate are highly exorbitant thereby frustrating progress. There is inadequate funding for the department to meet its service delivery.”

The department is faced with task to improve hygiene and sanitary challenges in the wake of government announcement of the recurrence of cholera and covid-19. The government has issued press releases that the two diseases have started spreading in the country and Lilongwe City has started recording Cholera cases. The Health and Social Service department is appealing to the city residents to be vigilant by following good hygiene practices.

Lilongwe City Council Health and Social Services has a role to play to ensure it has adequate resources to finance its infrastructure.

In his narrative, Mulula indicated that his directorate sources funds from donors for the establishment of waste management systems, infrastructure and public health infrastructure as well as monitoring usage of the established infrastructure. On behalf of Lilongwe City Council, Health and Social Services department ensures that improved sanitation and hygiene facilities are available and accessible by the citizenry. The department accesses loans or grants through the Council to increase and meet the cost for waste collection, transportation and disposal fleet.

The Health and Social Services directorate has put in place waste transfer stations in Areas 13, 23, 25 and Masintha (Kawale). Litter bins for storage of

waste in streets and other public places have been positioned in strategic locations as well as community kip bins. The Health and Service department has established clinics at Biwi, Area 18, Chinsapo, area 15, Area 49, Area 23. It is also establishing state of the art engineering landfill site along Lilongwe Salima Road near M’buka trading Centre.

“The Health and Social Services department is building partnerships with private sector institutions and international and local Non-Governmental Organizations (NGOs) for more funding of some of the services. Lilongwe City Council through Health and Social Services is improving coordination channels between and among directorates. It has acquired new land for the establishment of the new landfill / or dumpsite and also acquired landfill management equipment through Directorate of Local Fund Audit (DLFA),” narrates Mulula.

The directorate has a shortage of work force in the directorate to aggressively mobilize resources for infrastructural development and other services so that the Council delivers to the public. Infrastructural developments initiative budget and prices related to the directorate are highly exorbitant thereby frustrating progress. There is inadequate funding for the department to meet its service delivery.

“We are faced with the task to improve hygiene and sanitary challenges in the wake of government announcement of the recurrence of cholera and covid-19. The government has issued public communication that the two diseases have started spreading in the country and Lilongwe City has already started recording Cholera cases. As a directorate, we are appealing to the city residents to be vigilant by following good hygiene practices,” explained Mulula.





New public facilities to go with LL's new face

The Commerce Department has a mandate to facilitate and provide a conducive environment for business growth in the City. This requires proper infrastructure through which businesses thrive and grow. It is against this background that our directorate plays a pivotal role in driving infrastructure development within the city.

Some of the infrastructure setups include: Establishment of markets for example Tsoka Market which was built through assistance from Press Trust. Other markets were built by the Lilongwe City Council's own revenue such as Area 47, Bwandilo Market. Furthermore, other markets are built through partnerships with traders, for instance Area 25 C market.

The Commerce Department is setting up off-street markets to support informal sector vendors such as the one opposite Automotive Products produce market in Area 9. Others are: Council Resthouse along Malangalanga, Wenela Complex where small businesses rent shops, automation of

vehicle parking system and facilitation of the daily banking system using Mpamba.

On the table are: Development of a Private Sector Development Plan, involve the Private Sector in infrastructure development through Public Private Partnerships. It is against this background that the Council has advertised 5 iconic projects to be implemented in conjunction with PPPC.

The projects are: Wenela Multi-storey Market, International Bus Terminal, Council Resthouse, Car Parkades and Area 13 Food Court.

But the Commerce Directorate faces challenges such as inadequate land, delays in identification of investors due to rigorous procurement processes and procedures, inadequate financial resources hampering efforts to undertake the projects as Lilongwe City Council singlehandedly.

The directorate used to focus on revenue collection but there is a paradigm shift to equally prioritize Private Sector Development. In this respect, a defunct division (Investment Promotion) has been revamped to market the City as an investment destination in Malawi and assist investors facing challenges when they want to invest in the City.





LCC for improved service delivery

This article seeks the in-input of the Director of Administration Mussa Mwale on the role his directorate plays in infrastructure development in the Lilongwe City Council.

The main role Department of Administration is to provide support services to infrastructure developments in form of facilitating procurement of works, consultancy and services; removal of illegal structures; awareness; management of machinery, like graders and tippers; participating in infrastructure project management.

Apart from that, Department of Administration is responsible for Council assets; this covers all offices, markets, workshop, and related buildings.

In its work plan, Department of Administration is expanding area networks and improve internet. The website is being improved and there are other digital projects, automated car parking system, that are being supported by Administration Department.

The Lilongwe City Council Strategic Plan 2021-2025 promotes public private partnerships. The Council has flagship projects, like, the international

bus depot, Wenela new market, among others that would be built, operated by the private partners.

Budget constraint affects maintenance and construction of additional office space; slow digital uptake, like CCTV system and other online services.





LCC to bring back colour on the City's road sides

Directorate of Parks, Recreation and Environment plays a role in Lilongwe City Council landscape development. The main task is to develop and maintain the existing landscape features of the city in order to improve and maintain the beauty and outlook of the City of Lilongwe. This involves maintenance and landscaping of roadside verges, parks and recreation areas, roundabouts, road junctions and special public open spaces.

The directorate of Parks, Recreation and Environment undertakes the construction of modern streets with well-constructed side shoulders and curbs to complement Lilongwe City Council landscape con-

struction efforts.

Looking ahead the Directorate of Parks, Recreation and Environment, following the completion of the M1 procession and Kenyatta Six lane drive, plans to complement with planting of street-side ornamental trees, flower points and shrubs along various points on the streets.

The department decries lack of consultation by those who do road designs and construction which disregards Directorate of Parks, Recreation & Environment input, that should be streamlined into street designs right at design stage.

Directorate of Parks, Recreation and Environment is involved in the development and maintenance of parks and recreation facilities. The Directorate is responsible for provision of public recreational facilities where necessary for the leisure and enjoyment of city residents.



Mayor launches LL tree planting exercise

On January 26, 2024, His Worship Councilor Richard Banda, Mayor of Lilongwe City led the city in launching the 2024 Tree Planting Season at Area 18 Interchange.

To mitigate the negative factors of loss of vegetative cover, the City Fathers Championed an intervention called “Greening Lilongwe City Campaign” in 2021. This is a 5-year campaign with an aim to restore the vegetative cover and expanding green areas of the city.

For the past 2 years Lilongwe City Council has been planting and nurturing trees at Area 18 Interchange in order to enhance the city’s environmental sustainability and aims at turning it into a scenic

leisure place in the near future.

Present at the Tree Planting Season launch were some of the Greening Lilongwe City Campaign partners; Wildlife and Natural Resources Conservation and Rehabilitation Trust, Malawi Environmental Protection Authority (MEPA), Department of Forestry, GLFX Malawi Chapter, Green Girls Platform, Malawi Girl Guide Association, Malawi Redcross Society, Student Christian Organization of Malawi (SCOM), National Botanical Gardens, Miracle Youth Club, We Clean We Clean, Land O Lakes, Conservation Africa, WESM and Concern Worldwide.

Lilongwe City Council continues to encourage the general public to plant and nurture trees in order to cultivate a sustainable and vibrant environment for generations to come. Together, we can make our city greener and more resilient.





On LCC Human Resource Factor

The Human Resource directorate of Lilongwe City Council plays an important role in infrastructure development. The HR directorate is responsible for recruiting and training staff needed to design, build and maintain infrastructure projects such as roads, bridges and public transportation systems.

In the recent functional review, a section on public transport management system has been incorporated in the organizational organogram.

In this write up, the Director explains the role and involvement of Human Resource in Lilongwe City Council infrastructure development.

The HR Directorate is also involved in the management of the workforce, ensuring that employees are properly compensated, benefits are provided, and workplace policies are followed. Additionally, the HR directorate would work with other departments to ensure that infrastructure projects are completed on time, within budget, and to the satisfaction of the citizens they serve especially through Human Resource Service Committee which includes departments of legal and administration. The committee has an oversight role on issues of procurement and contract management.

For Lilongwe City Council roads, the Human Resource directorate had to recruit two Civil Engineers and Temporary Geographical Information System (GIS) officers who were urgently needed by the Department of Engineering Services and Urban Planning Directorate.

Looking ahead, the HR is involved in identifying skills and expertise needed to design, build and maintain infrastructure projects as well as recruiting staff with the necessary qualifications. It is also providing ongoing training and professional development opportunities to ensure that employees have up to date knowledge and skills needed to perform their jobs effectively.

Another engagement by the directorate of Human Resource, is developing a comprehensive workforce management plan that includes performance management, succession planning, and employee engagement initiatives to attract and retain top talent. HR is in the thick of things working with other departments to develop and implement policies and procedures that streamline infrastructure development processes and increase efficiency.

Human Resource facilitates the development of partnerships with local universities and technical schools to create internship and apprenticeship programs that provide students with hands-on experience and help build a pipeline of future talent.

The Human Resource directorate notes that despite the fact that Lilongwe City Council has a Master plan and Strategic Plan, there has never been a comprehensive assessment of the infrastructure gaps by executive management and the measures being taken to address them.

Human Resource directorate encourages innovation and creativity in infrastructure development by fostering a culture of continuous improvement and supporting staff in exploring new ideas and technologies.





Edition 003
Issue 001
March 2024

Lilongwe
CITY COUNCIL *Newsletter*

LCC to reinforce its legal services

The Directorate of Legal Services of Lilongwe City Council outlines that it is primarily involved in the preparation and perfection of all contracts, ensuring legal compliance and handling all legal claims for or against the Council with respect to infrastructure projects.

The directorate of Legal Services has been in the

fore front guiding the Lilongwe City Council in adopting the Contract Management Policy.

The directorate needs reinforcing legal services by expanding its staff establishment with relevant officers that will be responsible for contract management aspects.

The Directorate of Legal Services has inadequate manpower. It is understaffed and lacks expertise in Public Private Partnership (PPP) transaction advisory.



Lilongwe City Council

Paying my City Rates Bills at my Convenience



Send your notification/deposit slip to:

+265 992 557 400

+265 992 782 588

verinus.chimphonda@lcc.mw

Toll free 346

Lilongwe City Council

info@lcc.mw

www.lcc.mw



Laws enforcement drive

Lilongwe City Council (LCC) Law Enforcement Division embarked on a demolition of illegal structures during the second week of January, 2024.

LCC through its team demolished illegal structures and shacks along the M1 road from 6 miles to M1 Centre point within the city of Lilongwe.

Speaking on behalf of the Law Enforcement Division, Officer-In Charge Inspector Allan Domingo said the exercise was done to ensure that there is cleanliness and sanity within the City.

"Over 100 shacks and other illegal structures were demolished during the exercise," said Domingo.

Lilongwe City Council is reminding all residents that anyone who will be found erecting these unwanted shacks and other illegal structures will be arrested and be brought to book for violating the City Bylaws.

The Law Enforcement Division continues to conduct inspections on bottle stores and liquor shops across the city.

Inspector Allan Domingo said his team over the 2023 Christmas holiday arrested 12 people in area 47 and 49 for operating liquor shops and bars without licenses and while others were operating beyond their licenses stipulated time of 22:00 hours.

"All those that were arrested were ordered to pay a fine of K100,000.00 and as a team we will continue to conduct this operation throughout the city and ensure that all liquor business operators start to comply with Lilongwe City Councils Bylaws," explains Domingo.

He further added that since the commencement of this operation many business operators have obtained liquor business licenses which is a good indication of sanity and order in the city.

Lilongwe City Council is appealing to the general public to obtain business licenses before establishing or operating any business.



Africa Fire, First Lady equips fire fighters

In February 2024, His Worship Councilor Richard Banda, Mayor of Lilongwe City received a donation of firefighting equipment from Africa Fire Mission in Germany through the Office of The First Lady of the Republic of Malawi, Madam Monica Chakwera and Malawi Good Life.

Speaking during the handover ceremony, His Worship the Mayor applauded African Fire Mission for

extending this kind gesture and said the materials will go a long way in fighting fire accidents and will build confidence for the Lilongwe City Council firefighters as they execute their tasks.

On the other hand, speaking on behalf of Her Excellency the First Lady of the Republic of Malawi, Mr Osbourne Mwafulirwa expressed gratitude towards the donation and urged the Council to use the materials for its intended purpose.

Among the donation was 494 firefighting gloves, 18 firefighting suits, 12 Gumboots and 3 helmets.





Senti to have a new road

Lilongwe City Mayor, Councillor Richard Banda, alongside Member of Parliament for Lilongwe City Centre, Honorable Alfred Jiya and Councillor Patrick Makumba of Maria Ward presided over the launch of Area 18 - Senti road rehabilitation project.

The total cost for the project is estimated at MK 1.7bn. Speaking during the launch, the Mayor urged the project contractor to ensure that they do quality

work. He also appealed to the Engineering consultants to play a major role in thorough supervision to ensure the results are in good quality and that the road has good drainage systems as well.

Member of Parliament for Lilongwe City Centre, Hon Alfred Jiya expressed gratitude to the Malawi Government for considering the residents of Senti, Area 51 and all surrounding areas with this very important road development.

The rehabilitation works are expected to commence in March.





Mayor's trophy 2023: In the year 2023, the Lilongwe City Council with financial support from FDH Bank organised Mayors' trophy where both netball and football teams from several primary schools across the city competed.





HOW TO PAY YOUR CITY RATES BILLS USING MPAMBA



Dial *444#

Select option number 4
(Payments)

Select option number 8
(Government Payment)

Select option number 7
(Lilongwe City Council)

Select property rates

Enter Plot Number
(i.e 00/000/0)

Enter Amount
(i.e K100)

Enter your PIN to confirm
paying your payments to
Lilongwe City Council

Send your notification/deposit slip to:

+265 992 557 400
+265 992 782 588

verinus.chimphonda@lcc.mw